



**Open Report on behalf of James Drury, Executive Director - Commercial**

Report to:	<b>Overview and Scrutiny Management Board</b>
Date:	<b>24 March 2022</b>
Subject:	<b>Transformation Programme Update</b>

**Summary:**

This report provides the Board with an update on the Transformation Programme, including a focussed overview of the Adults Improvement and Development project, to demonstrate the positive impact of the Transformation Programme. A presentation on the Adults Improvement and Development project will be provided at the meeting.

**Actions Required:**

The Board is invited to review and comment on the contents of the report and presentation and agree future reporting requirements.

## 1. Background

The Transformation Programme has been created to provide Lincolnshire County Council (LCC) with the opportunity for us to learn better from each other and work collaboratively to identify new and improved ways to support wider council objectives. We have for many years been excellent at service led transformation, enabling us to become a strong council with nationally recognised services. We want to continue to build on that success for all parts of the Council.

Our Transformation Programme wholly supports the Corporate Plan and the 'One Council' approach, by driving innovation and efficiency.

Ultimately it is to support our vision of working for a better future and our priority to continue to provide good value council services.

The following has been agreed as our focus for the Transformation Programme:

- **To deliver council policy and corporate priorities:** delivering better outcomes for residents and visitors through a One Council approach.
- **To contribute to the sustainability of the organisation:** drive financial savings, maximise independence and resilience to minimise demand and cost rises where

possible, help protect frontline services through delivering good value, consider the environmental benefits and demonstrate a return on investment.

- **To include high complexity and high risk projects requiring a different approach:** cross-cutting programme of change which require a new way of working and the development of a different skillset.

The agreed scope of the Transformation Programme was outlined at the December meeting of the Board, and the key points from the high-level plan will be shared at the meeting.

### **Adults Improvement and Development project - 12 months progress update**

As part of this agenda item, there is a focused presentation on the Adults Improvement and Development project. This project has considered demand, outcomes and cost trajectories across the system, and established strategic priorities for outcome led demand management in order to support sustainability over the long term. The Adult Care improvement programme which is part of the Transformation Programme is well advanced, implementing strength-based practice as the method of practice aimed at promoting independence and managing demand. Full roll out will take 12 months but we are already seeing impact; with 50% of all teams having now been inducted into the new approach, we are already seeing a shift in demand.

## **2. Conclusion**

The Transformation Programme continues to meet the priorities as set out in the Corporate Plan. The programme is continually monitoring progress, dependencies, benefits, risks and issues, and any new projects that may come into scope, through the governance in place.

## **3. Consultation**

### **a) Risks and Impact Analysis**

The Transformation Programme provides the framework and governance for the projects that are part of it. Each project manages and mitigates risks, issues, and impacts through up to date documentation that is managed by a project manager and overseen by the project board. The overall programme manages risks, issues, and impacts at a programme level with a dedicated programme manager reporting to a Steering Group of key LCC individuals.

## **4. Background Papers**

No background papers within Section 100D of the Local Government Act 1972 were used in the preparation of this report.

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